

# ROLE OF THE CARE WORKER



## Product Syllabus:

- Working professionally
- Codes of Practice
- Organisational aims and objectives
- Worker responsibility
- Worker accountability
- Sources of information
- Discrimination
- Principles of care
- Person centred care
- Training needs
- Exercising rights
- Risk taking
- Managing risks
- Preventing harm
- Summoning help
- Emergencies
- Managing mistakes
- The right approach to your work
- Daily tasks
- Being patient
- Developing empathy
- Service settings
- Not abusing your role
- Looking after yourself
- Sleep
- Policies and procedures
- Records and record keeping
- Communication
- Confidentiality
- Relationships
- Partnerships
- Key working
- Teamwork
- Whistleblowing
- Working with change
- Supervision